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**QUALITY POLICY**

DANOS & ASSOCIATES, responding to the demands of the modern business reality and aiming to improve its organizational structure always targeting better customer service, decided to implement a Quality Management System according to the requirements of the **ISO 9001:2015**.

DANOS & ASSOCIATES commits to providing services related to real estate that meet the requirements of its customers, stakeholders, and legislation while satisfying high-quality standards.

To achieve the above long-term goals, the Company:

- Continuously improves methods and procedures according to the risk-based approach it applies
- Enforces adherence to rules of proper conduct and professionalism by all company staff
- Modernizes its equipment
- Strives for quality excellence at the individual level and commits to continuous improvement of the Quality Management System.

DANOS & ASSOCIATES believes that success is measured by the continuous satisfaction of its customers. To reach this goal, all personnel from Management to executives participate in investigating, preventing non-conformities and improving the service provision and the Company's Quality system.

Building a stable trust relationship with customers is a core business aim, and measurable indicators and targets have been developed and are continuously monitored.

To achieve the company's quality objectives, the involvement of all employees and the development of initiatives by all personnel is considered essential.

The possibility for staff to express themselves and submit specific improvement proposals is institutionalized and regarded as particularly important for upgrading the quality of provided products and services, as well as for strengthening the spirit of internal understanding and cooperation.

The purpose of **DANOS & ASSOCIATES** is to respond to Customer requirements in the most satisfactory, effective, and economical way and to assure that the pursued quality is achieved.

The General Manager



Yannis Paraskevopoulos